



INdigital Announces Improved Text to 9-1-1 Services with Enhanced Location Accuracy

Fort Wayne, IN - June 14, 2018

INdigital today announced it has integrated RapidSOS Enhanced Location into *Texty*, it's Text for 9-1-1 Service. This will provide greater accuracy in locating citizens when they Text 9-1-1 and allow Public Safety Answering Points to get help to those in need faster, saving more lives.

Texty supports the ability to query for RapidSOS Clearing House location from within an active text session by clicking on the "Enhanced Location" button in the Texty interface. Agencies whose Call Handling equipment does not support the RapidSOS interface can use Texty to acquire a more accurate location by inputting the 10 digit wireless number into Texty and obtaining the supplemental location.

Successful testing was completed at Elkhart and Kosciusko counties in Indiana. Egbert Dijkstra, 9-1-1 Director at Elkhart County said, "RapidSOS testing went well and we were impressed with the location accuracy." Sarah Lancaster, Assistant Director at Kosciusko County added, "This makes Texty better by adding location accuracy, which makes text better for our agency. As text messaging continues to grow, this is important."

"RapidSOS is a great partner for INdigital and our customers," said Mark Grady, INdigital founder and President. "Everyone is looking for better accuracy, and RapidSOS delivers. We have been working with RapidSOS for some time, and their pioneering effort to improve location data is a big leap forward."

INdigital will be providing live demonstrations of Texty and the Enhanced Location Accuracy during the National NENA Conference & Expo at the Music City Center in Nashville, TN on Monday, June 18th and Tuesday, June 19th at INdigital booth #123.

About INdigital

INdigital was formed in 1995 by a group of independent telephone companies to develop and provide new technology in several segments of the industry. In 2004, INdigital was selected by the Indiana Wireless 9-1-1 Advisory Board to build a new 9-1-1 network for Indiana. These emerging technologies are now known as NG9-1-1. The company has expanded its service area by building private, high availability IP based public safety networks throughout the United States. INdigital ESi networks have evolved to meet industry standards, and provide local 9-1-1 authorities and other emergency system service providers innovative platforms for emergency service processing and delivery. Learn more at www.INdigital.net

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